



**canopy  
village**

youth & family services

2024



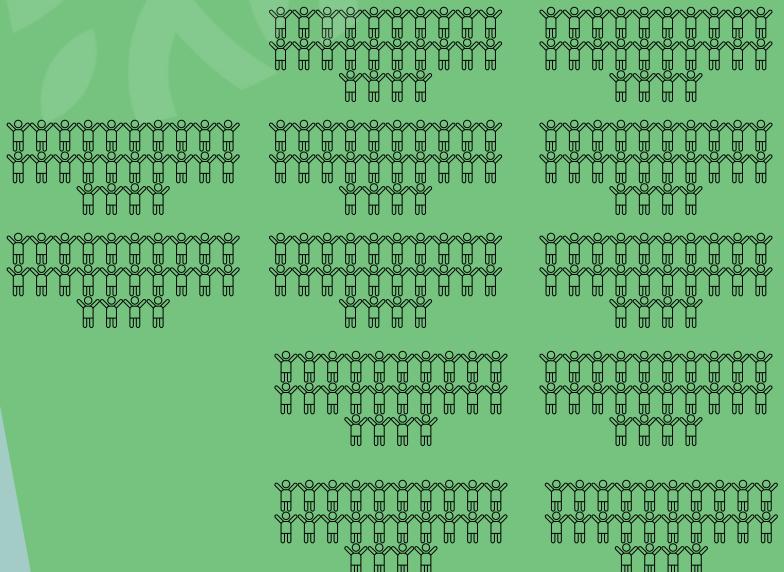
# IMPACT REPORT

Crisis Respite  
Emergency Shelter  
Residential Treatment  
Family Support

**How many kids did  
we serve this year?**

The average Idaho classroom  
contains 24 students.

In 2024, more than 10 classrooms needed us.



**479% increase in youth served compared to  
2023 with the addition of our Family Support Services.**

Formerly known as

 **Children's  
Village**



# About Us

Founded in the 1980s, our village has been a steadfast pillar of support for individuals and families in crisis. Built on the generosity and dedication of our community, **we provide essential services including crisis respite, emergency shelter, residential treatment, and comprehensive family support programs.**

For decades, we have been committed to offering safe spaces, compassionate care, and life-changing resources to those facing hardship. Our mission is to empower individuals and strengthen families, ensuring that no one has to navigate challenges alone. With the continued support of our community, we remain dedicated to fostering healing, hope, and lasting stability for those who need it most.

## A Story

In the winter of 2023, a local mom asked for help. She and her 12-year-old son were cold, hungry, desperate, and living in their car. Canopy Village welcomed her son into our home free of charge. He enjoyed Legos and was surprised to find that he always had access to food. As kiddo was working on being a kid again—mom was doing her job too. Mom actively worked with our family support team who supported her in securing food, housing, employment, and stability. She washed her clothes at our Family Support Center, built out her resume with the support of our volunteers, and engaged in her own mental health treatment to support a new foundation for their lives. ***This local child laid his head on a pillow for 248 nights at Canopy Village. Mom is now gainfully employed, has an apartment of her own, maintaining her sobriety, and now tucks her kiddo into bed every night.*** Our mission is to keep kids safe and keep families together. We had the honor of being their Village. They are doing great.

## Our Vision

Compassionate communities where every child feels safe, secure, and is nurtured in a stable and loving family.

## Our Mission

Canopy Village is a trauma responsive safe haven, restoring trust and hope for children and families who experience abuse, neglect, or are in crisis.





# canopy village

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# 2024

Canopy Village (formerly Children's Village) stands as the only North Idaho provider of crisis respite and emergency shelter services.

Funded partially through state contracts, **Canopy Village Foundation** donated over

**\$900,000**

this past year to keep our doors open.

## Our Average Stay

On average, **kids lived in our homes for 119 days at a time**. In our short-term crisis respite program, the average stay was 2 days. In our emergency shelter, the average stay was 134 days. In our Residential Treatment, the average stay was 222 days.

## Our Average Age

Overall, **we served youth with the average age of 10, an increase from age 8 in 2023**. Across all lines of services, 19% of kiddos were aged under 10, 24% were aged 10-12, 23% were aged 13-15, 4% were aged 16-18.

## Our Siblings

A tenant of our mission has been to keep sibling groups together. In our short-term crisis respite program, **24% of youth served were sibling groups**. In our Emergency Shelter program, **25% of youth served were sibling groups**.

## Our Success Breaking the Cycle

With the addition of Family Support Services, we focused upstream to break the cycle of generational trauma. With this work, **we saw a 12% decrease in the need to use respite and shelter services more than once in a year compared to 2023**.

# The cost to run a residential care home is exorbitant.

It's not exciting to donate for payroll, but in a 24-hour, 7 day per week residential facility, it's payroll that's expensive.



Area facilities have closed.  
**It's just us keeping families together**  
through short term crisis respite  
and long-term shelter services for youth.



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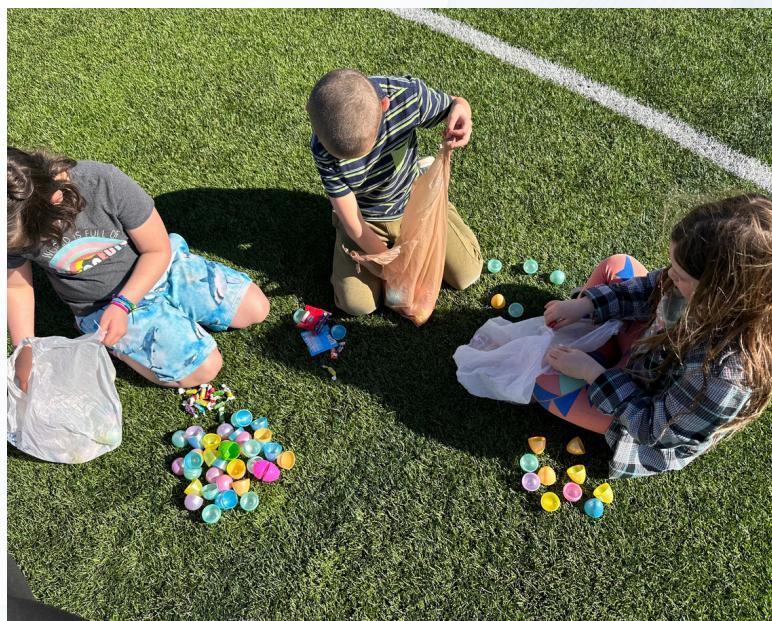


## 800 hours a week: our cost of direct care providers and supervisors in a two home model

but we couldn't fundraise enough to sustain it long-term. So, we closed one house of our two, permanently, and are focused on sustainable paths forward for youth who need us the most, including boys. We now fund one home with 520 hours per week.

## 100% of respite and shelter youth live in Kootenai or Benewah County

8% of those youth were homeless. The average age of kiddos in need of crisis respite were age 9. Average age for kiddos in our emergency shelter program were aged 8.



# It takes a village for a family to be successful.



In 2024, Canopy Village (formerly Children's Village) opened our new building. Funded by the Idaho Department of Juvenile Corrections, this Safe Teen Assessment Center **aims to prevent and divert youth from juvenile justice and child welfare systems through a single point of contact** which identifies underlying issues contributing to concerning behavior and partners with youth and families to access individualized services and/or resources.

## 184 Kids

In our first year of family support services, 184 at-risk children were referred to our center. Hard behaviors in school and risky decisions are some of the reasons they were referred to us.

## Families

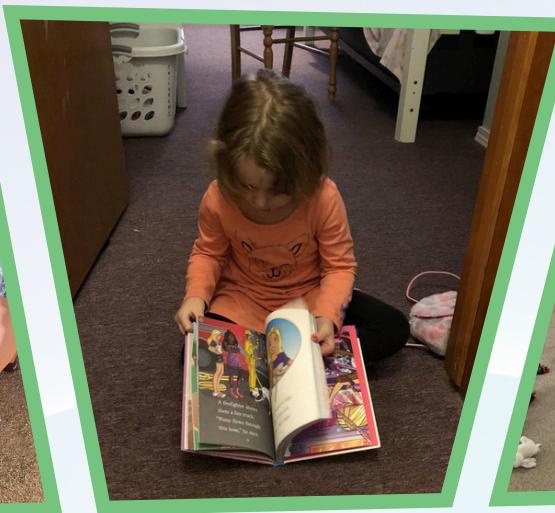
62% of Family Support Center youth are referred by their own families asking for help. 26% of referrals come from our schools with parental consent, and 12% are referred from other sources.

## Girls or Boys?

In 2024, 51% of the youth referred to our Family Support Center were male, and 29% were female. These numbers are different than inside of our residential homes, which are primarily female (63%).

## How Old?

The biggest age group we saw in 2024 for our Family Support Services were ages 10-12, followed closely by 36% aged 13-15, and 21% were under the age of 10.



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# OUR LOCAL VILLAGE

Canopy Village is a trauma responsive safe haven, restoring trust and hope for children and families going through abuse, neglect, or crisis.

- Residential Home for youth
- 15 Acre Campus
- 24/7 Staffing
- Community, Grant & Contract Funded
- Family Support Center
- Life Skill Learning
- Mentor Program
- On-Site Therapy
- Crisis Support



# OUR FOUR SERVICES

## Emergency Shelter

Shelter placement can be short or long term. Children can be placed, **free** of charge, into our physical guardianship while caregivers get back on their feet.

## Crisis Respite

24-72 hour crisis placement by community families. This service is **free** of charge thanks to community support. We know that families can avoid long-term trauma if we can provide services immediately at their point of crisis.

## Residential Treatment

Federally accredited by the Commission on Accreditation of Rehabilitative Facilities (CARF), one of only a few Qualified Residential Treatment Programs in all of Idaho.

## Family Support

Our Assessment Center aims to prevent and divert youth from juvenile justice and child welfare systems through a single point of contact which identifies underlying issues contributing to concerning behavior and partners with youth and families to access individualized services and/or resources.

### Front Offices and Residences

1350 West Hanley Avenue  
Coeur d'Alene, ID 83815  
208-667-1189



**Family Support Services**  
1318 West Hanley Avenue  
Coeur d'Alene, ID 83815  
208-765-0688

[www.canopservices.org](http://www.canopservices.org)  
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